



875 Mahler Road, Ste. 168
Burlingame, CA, 94010
+1 415-890-3961
www.calahealth.com

Job Description: **Clinical Appeals Coordinator** Cala Health, Inc.

About Cala Health

Cala Health is a bioelectronic medicine company transforming the standard of care for chronic disease. The company's wearable neuromodulation therapies merge innovations in neuroscience and technology to deliver individualized peripheral nerve stimulation, and its vertically integrated commercial model is reshaping the delivery of prescription therapies. Cala Health's lead product, Cala Trio™, is the only non-invasive prescription therapy for essential tremor. New therapies are under development in neurology, cardiology, and psychiatry. Cala Health is headquartered in the San Francisco Bay Area and backed by leading investors in both healthcare and technology. For more information, visit CalaHealth.com.

The Opportunity

Cala Health is seeking a Clinical Appeals Coordinator to act as a liaison for all standard appeals, fair hearings, review organizations, and other external type. The Clinical Appeals Coordinator is also responsible for ensuring that all appeal letters that are generated comply with all requirements.

Specific Responsibilities also include

- Review clinical information for all appeals by using criteria that is nationally recognized, in order to determine the actual necessity of the services that are requested
- Prepare reviews for cases that do not meet the required criteria
- Coordinate and deliver verbal and written information regarding patient and provider appeals, and ensure all letters are in line with all required standards
- Maintain files and logs related to all appeals
- Coordinate hearings with various internal departments and agencies

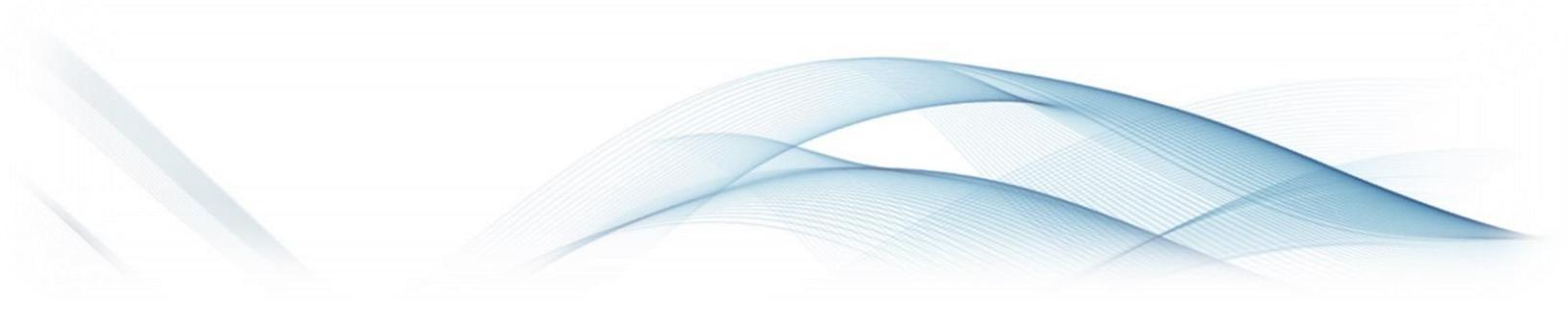
Desired Skills and Experience

We are looking for a Clinical Appeals Coordinator to support Cala Health in a dynamic, fast-paced startup environment, exemplified by:

- **Communication Skills:** Listens well; expresses ideas fluently and logically; is open to input and can be depended on for truthfulness
- **Inspiring and Influencing:** Fosters an exchange of ideas and support; persuades and influences without authority
- **Teamwork and Collaboration:** Creates atmosphere of openness and trust, collaborates; offers support and encouragement
- **Achieving Results –** Is goal directed and persistent; is accountable for meeting commitments; recognizes the contributions of peers
- Bachelor's degree is preferred
- A minimum of 3 years reimbursement experience preferred

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- Proficiency in all aspects of reimbursement (i.e., benefit investigations, payer reimbursement policies, regulatory and administrative rules)
- Understanding of reimbursement/funding resources and how to access these resources
- Knowledge of managed care industry including government payers
- Excellent investigational and analytical skills with a proven ability to communicate effectively in both written and verbal format
- Ability to work collaboratively in a team structure and responsibly delegates next steps to appropriate team members

Cala Health believes our success is based on diversity of people, teams and thinking. We offer all employees the tools, training and mentoring they need to succeed. Our selection process is driven by the key requirements for the role rather than bias or discrimination on the basis of a candidate's sex, gender identity, age, marital status, veteran status, non-job-related disability/handicap or medical condition, family status, sexual orientation, religion, color, ethnicity, race or any other legally protected classification.

If you or someone you know might be interested in this position, please submit a resume & an introductory email to careers@CalaHealth.com.

